



# Pine Acres Home

*Exceptional Care in a First Nation Environment*

## Services/Amenities...

Pine Acres is a 63 bed residential care facility that provides exceptional care in a safe and nurturing environment.

Utilizing a social care model, Pine Acres provides complex and special care to residents who may have physical or cognitive challenges. Residents enjoy life in British Columbia's Okanagan Valley within a cozy home-like environment. The fully-accessible facility includes large common areas, walking paths, and bright bedrooms with ensuite bathrooms.

Programs and services include bus trips to shopping centres, social functions, attendance at the annual Siya celebration, hair salon, recreational therapy, social work services through Interior Health, and nutrition and dental services. Meals are cooked in house, and a flexible meal schedule contributes to the overall resident-centred approach.

## About Us...

Established in 1983, Westbank First Nation opened an intermediate care facility (now a residential care facility) that provided quality care for community elders, both native and non-native. While originally designed to provide residence to aging residents, we have since changed our operating model to provide services to residents requiring complex care, including dementia care.

## Mission Statement

Pine Acres Home promises excellence in care in a safe, nurturing environment.

**Pine Acres Home**  
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[www.wfn.ca](http://www.wfn.ca)



*Community. Leadership. Pride.*



## Our Visitors Say...

*"Please accept my sincere gratitude for the excellent care that your Pine Acres Home provided to my elder friend Dr. J.T. for the past several years. I observed the quality of this care first hand on several visits and was deeply impressed.*

*I would like to make special mention of her 100th birthday party that I understand was attended by Westbank First Nation's Chief and a gentleman who most thoughtfully brought a horse with him for the occasion. I still have a warm feeling whenever I look at the photo - bravo!"*

- B.S. (Colleague)

## Our Residents Say...

*"I'm very happy here; I've made myself a wonderful life. I have everything in my room that I loved at home. I have a good rapport with staff. It's a very good facility; I wouldn't want to live anywhere else."*

- A.P. (Long time resident)

*"I've been a resident here for a long time and Pine Acres meets all my basic needs. The staff here are very professional and the management is too. I like my room; it's very private. If I had to choose a home all over again, I would choose Pine Acres Home."*

- S.M. (Long time resident)

## Our Surveyors Say...

*"There is a strong emphasis on ethical considerations and balancing the rights of residents to make their own decisions while not losing sight of the obligations to families and professional practices... Feedback from families indicate the communication with staff is effective and open. The home... presents as clean and well maintained."*

- Accreditation Canada

*"According to Accreditation Canada, Pine Acres exudes quality service and strives for continual improvement," says WFN Chief Roxanne Lindley. "Resident and staff safety initiatives are evident, and residents' needs are considered in combination with professional standards."*

