



COVID Response Timeline

March 2020: Global Pandemic Declared

16th: Media Release: Response to COVID-19, events cancelled / offices remain open

16th: Launched wfn.ca/covid19.htm

17th: Media Release: Response to COVID-19, cancelled all non-essential government services and programs and closed offices to public

18th: Media Release: WFN ensures business continuity and regular employee compensation

23rd: Letter was mailed to Members, noting a one-time WFN/Ntityix COVID dividend to be issued Apr 3rd, and also noting that care packages are being delivered to Elders and those most vulnerable

23rd: Trading Post closed

25th: Launched WFN COVID-19 Business Impact Survey via EcDev Xpress (open until Apr 10)

16th -27th: Daily Video Updates from Chief Derickson and staff

April 2020

1st, 2nd, 10th, 28th Video Updates from Chief Derickson

3rd: WFN Government in partnership with Ntityix Development, issue a one-time COVID dividend

6th: Launch COVID Billboard along Hwy 97

6th: Council Resolution re rent increases, notices to end, and all other Residential Premises Law related hearings have been administratively deferred until further notice

16th: Media Release: WFN takes steps to assist residents during COVID-19 pandemic

23rd: Media Release: WFN extends property tax deadline to September 30

May 2020

5th & 11th: Video Updates from Chief Derickson

15th: EcDev Xpress released to businesses with various info on WFN's phased reopening & COVID resources

22nd: Health Team Hand washing video

25th: Community Services Reopens - Appropriate signage and sneeze guard installed, foot traffic management signage, enhanced cleaning measures

25th: WCDC Reopens

June 2020

1st: Lindley Building Reopens - Appropriate signage and sneeze guards installed, foot traffic management signage, enhanced cleaning measures

15th: Youth Centre Reopens, along with Early Years
18th: Skatepark and Sportcourt Reopens
25th: Museum Reopens

July 2020

9th: Media Release: WFN Eases COVID-19 Restrictions for Tenants and Landlords
21st: Video Update from Chief Derickson
23rd: Video Update from Chief Derickson

August 2020

25th: Video Update from Council & CS
28th: Cancelled WFN's September AGM

September 2020

22nd: Launch "Virtual AGM" videos (ongoing for couple weeks)
23rd: Media Release: WFN Continues to Ease COVID-19 Restrictions for Tenants and Landlords

October 2020

23rd: Announce to staff to start working from home again where possible.

November 2020

Catherine Mutter appointed as WFN's COVID Coordinator
4th: Media Release: Masks Mandatory at WFN Buildings and Facilities
20th: Video Update from Chief & Catherine
20th: Youth Centre & Programs shut down; all community events & gatherings cancelled
20th: Outdoor drive-through testing site set up at Community Services
23rd: Second Billboard Campaign launched

December 2020

3rd: Media Release: WFN Extends Rental Increase Freeze to July 1, 2021
17th: Two positive COVID results at WFN facilities/giftstore/museum
18th: Close Lindley Building, Community Services, School & WCDC
18th: Established COVID Response Team including Council to meet every 12-24 hours to review the situation.
18th – 23rd: Daily Video Updates from Chief Derickson

- 21st: Informal Council Meeting with Members
- 23rd: Implement daily health checks for staff entering WFN buildings
- 23rd: Informal Council Meeting with Members

January 2021: Vaccination Strategy created

- 11th: WFN facilities re-opened, staff continue to work from home where possible
- 28th & 29th: Video Updates from Chief Derickson

February 2021

- 1st: Informal Membership Information Meeting with Council via Zoom
- 1st: WCDC, Afterschool Program and Ntityix closed
- 2nd: Launched COVID Response Framework
- 3rd: Create COVID contact cards/magnets for Membership

WFN Public COVID Facebook Posts (Jan 11 th , 2021, back to March 2020)	Date	FB Engagement	FB Reach
Federal Government Support for Small Business – shared post for funding opportunity	January 11, 2021	1	140
To help keep our community safe, please note that WFN offices and Westbank Child Development Centre will remain closed through to Monday January 11, 2021. Sensisyusten House of Learning will offer classes virtually Tuesday January 5 to Friday January 8, 2021, reopening for in person instruction Monday January 11, 2021. For more information please visit https://www.wfn.ca/.../workplaceandfacilityreopeningplans...	December 30, 2020	23	322
Today on behalf of Chief and Council, WFN Law Enforcement Officers Richard Johns and Ryan Girard delivered 80 Christmas baskets to the staff of Pine Acres Home. lim lomt to all of our staff at Pine Acres, our health care, and essential workers who continue to support our community	December 11, 2020	535	1760
Shared information on the BC Recovery Benefit	December 8, 2020	21	331

Effective today, in recognition of the ongoing COVID-19 pandemic, a non-medical mask or face covering is required to be worn in all Westbank First Nation (WFN) operated spaces and facilities. https://www.wfn.ca/news/wfnmandatesmasks.htm...	November 4, 2020	163	744
Be kind, be safe, and enjoy your Halloween (COVID style)! https://www.fnha.ca/.../how-to-celebrate-halloween-safely...	October 31, 2020	7	287
Updated hours of operations for Sncəwips Heritage Museum beginning Tuesday September 8th! (COVID operational hours)	September 4, 2020	5	242
The long weekend is upon us! A quick reminder if you are planning to travel; travel in smaller groups, plan ahead, spend more time in select areas, pack travel essentials, and be respectful of your destination. Be safe, be kind, and enjoy supernatural BC!	July 31, 2020	36	658
Summer has arrived amid growing concern of the COVID-19 pandemic. It remains vital that we all continue to do our part to maintain a safe and healthy community during these challenging times.	July 23, 2020	61	1129
Re-post of Kelowna Capital News Story re: Uptick in Community Cases	July 21, 2020	197	667
We raise our hands to all those who continue to practice appropriate social distancing practices during these challenging times. It is important that we as a community are aware of the continued dangers of the COVID-19 pandemic, and follow the recommendations as provided by Dr. Bonnie Henry and our health authorities. Given the recent increase in reported cases, it is vital that we continue to be vigilant to prevent the continued spread of this deadly virus. Following health and safety protocols, practicing social distancing, limiting interactions beyond our social circle, and avoiding travel when possible will continue to be key factors. Stay safe, stay healthy, and stay positive.	July 17, 2020	130	1031

Westbank First Nation eases COVID-19 restrictions for Tenants and Landlords on Westbank Lands https://www.wfn.ca/news/wfneasescovid19restrictions.htm...	July 9, 2020	43	459
The Government of British Columbia recently announced protection for small businesses who cannot pay their rent. The emergency order restricts lease terminations, rent-repayment lawsuits, and repossession of goods and properties, and will stay in place until the end of June, when the federal relief program is currently set to end. https://www.cbc.ca/.../bc-finance-minister-covid19-update...	June 3, 2020	14	555
Unfortunately, due to the COVID-19 pandemic, the difficult decision has been made to cancel the 9th Annual Youth & Recreation Golf Tournament this year. https://www.wfn.ca/news/golftournamnetcancelled.htm...	May 25, 2020	96	961
The Best of Kelowna Awards are open to WFN businesses this year! Times have been tough during COVID-19 and we encourage you to vote for your favorite businesses on WFN lands to support our business community. https://bestof.kelownanow.com/rules/	May 21, 2020	14	454
He did it! Chief Derickson was able to raise over \$10,000 for the Haircuts for Healthcare campaign and will be shaving his head. Thank you to everyone who donated to his campaign. We will keep you posted on the Chief's newest look! https://www.youtube.com/watch?v=HLRH2iG4rj0	May 20, 2020	210	886
We raise our hands to the syilx trail gift store and gallery You can shop online as well as in store! https://indiginews.com/.../a-gift-store-and-gallerys...	May 20, 2020	217	867
Canada is expanding the eligibility of the Canada Emergency Business Account. More businesses are now able to apply for interest free loans.	May 19, 2020	18	480

<p>Chief Derickson is already over \$2,500. Help him reach \$10,000! The Chief will shave his luscious locks if he reaches his goal to raise money for the Okanagan College Health Sciences Centre. Check out his newest video on the WFN website! https://www.wfn.ca/news/haircuts.htm?CategoryID=47070...</p>	May 13, 2020	239	1507
<p>We raise our hands to all of the nurses who are working hard to keep everyone safe limlæmt to all of you.</p>	May 12, 2020	60	724
<p>Help us raise \$10K for Healthcare and Chief Derickson will shave his head! Chief Derickson and Mayor Basran are competing to raise \$10,000 for the Okanagan College Health Sciences Centre with their #HaircutsforHealthcare competition. If we help the Chief hit his goal, he will receive a DIY haircut from his wife! Donation link is available in the YouTube bio! https://www.youtube.com/watch?v=HLRH2iG4rj0</p>	May 11, 2020	237	731
<p>WFN Chief and Council share their personal strategies to support their mental health wellness. Join the journey and let us know how you are doing #WFNmentalwellness https://youtu.be/VNpyRBGgvyQ</p>	May 6, 2020	151	728
<p>We aim to keep our COVID-19 resources up to date, adding new information daily. New information is available under the Resident and Business Resources tab that includes information on the BC Temporary Rental Subsidy and Resources for First Nations Individuals. https://www.wfn.ca/news/covid19.htm?CategoryID=47070...</p>	April 29, 2020	11	369
<p>In light of COVID-19, WFN has extended the property tax deadline to September 30, 2020. https://www.wfn.ca/news/extendedtaxdeadline.htm...</p>	April 23, 2020	28	465

<p>The Government of Canada has introduced the Business Credit Availability Program (BCAP) to help Canadian businesses obtain financing during the current period of significant uncertainty. More information is available under the residents and business resources tab on the WFN website. https://www.wfn.ca/news/covid19.htm?CategoryID=47070...</p>	April 23, 2020	14	455
<p>Although there is no evidence that COVID-19 can be transmitted through food, it is important to know the facts. For more information visit the "stop the spread" section of the WFN website. https://www.wfn.ca/news/covid19.htm?CategoryID=47070...</p>	April 22, 2020	24	438
<p>BMO has released update relief measures for small businesses during COVID-19. More information is available on the WFN website. https://www.wfn.ca/news/covid19.htm?CategoryID=47070...</p>	April 20, 2020	14	423
<p>Chief Derickson will be participating in an upcoming virtual town hall meeting specific to COVID-19 on Wednesday, April 22, 2020. More information is available on the WFN website. https://www.wfn.ca/news/virtualtownhall.htm...</p>	April 20, 2020	374	1813
Residential Tenancy Announcement – WFN News Story	April 16, 2020	43	422
<p>BC Hydro has released a COVID-19 Relief Fund for residential customers that may allow you to access free credits for your upcoming bill. https://app.bchydro.com/.../covid-19.../residential.html...</p>	April 14, 2020	42	517
Chief Derickson COVID-19 Community Address Video	April 10, 2020	90	744
<p>Those out of work as a result of COVID-19 are encouraged to review the Canada Emergency Response Benefit. It is available on the WFN website under the "COVID-19 Information" tab. https://www.wfn.ca/news/covid19.htm?CategoryID=47070...</p>	April 8, 2020	13	324

<p>The BC Government is offering a wide variety of supports for small businesses. Visit the business resource section on the WFN website for more information. https://www.wfn.ca/news/covid19.htm?CategoryID=47070...</p>	April 6, 2020	17	362
<p>COVID-19 Business Impact Survey WFN would like to better understand the impact COVID-19 has had on its businesses. Please take a few minutes to complete this quick survey and enter to win one of two \$100 prepaid visas. https://www.surveymonkey.com/r/6ZPSQ5P</p>	April 6, 2020	16	393
<p>COVID-19 Business Impact Survey WFN would like to better understand the impact COVID-19 has had on its businesses. Please take a few minutes to complete this quick survey and enter to win one of two \$100 prepaid visas. https://www.surveymonkey.com/r/6ZPSQ5P</p>	April 3, 2020	32	455
<p>In light of COVID-19 and directions of the Provincial Health Ministry, spring 2020 Bike to Work & School Week in the Central Okanagan has been postponed. When you're out for exercise, we encourage you to follow directions from BC's Medical Health Officer, including practicing physical distancing by keeping two metres of space between yourselves and others.</p>	April 1, 2020	5	235
<p>The Government of Canada is taking immediate and decisive action to help Canadians facing hardship as a result of the COVID-19 outbreak. Visit the WFN website for a detailed list of resources for individuals and businesses. https://www.wfn.ca/news/covid19.htm?CategoryID=47070...</p>	March 31, 2020	31	337
<p>We know COVID-19 has been difficult on our valued WFN business community.</p>	March 30, 2020	13	361

<p>Visit the "Business Resources" tab for the most recent federal and provincial financial supports. https://www2.gov.bc.ca/.../covid-19-financial-supports</p>			
<p>COVID-19 Business Impact Survey WFN would like to better understand the impact COVID-19 has had on its businesses. Please take a few minutes to complete this quick survey and enter to win one of two \$100 prepaid visas. https://www.surveymonkey.com/r/6ZPSQ5P</p>	March 26, 2020	25	342
<p>The Province of British Columbia recently released their BC Financial Assistance Package. Key highlights include:</p> <ul style="list-style-type: none"> - BC Emergency Benefit for Workers, \$1,000 - May 2020. - Climate Action Tax Credit – increase to \$218 per adult, \$64 per child – July 2020. - BC Hydro Customer Crisis Fund up to \$600. Application based. - ICBC – Payments can be deferred for up to 90 days. <p>To review the full financial assistance package, visit the BC Government website. https://www2.gov.bc.ca/.../covid-19-financial-supports...</p>	March 24, 2020	69	470
<p>A reminder to everyone that all of our parks and outdoor play areas are closed. Law enforcement Officers will continue to patrol the area. WFN encourages everyone to stay at home. Social distancing will help us prevent the spreading of COVID-19.</p>	March 24, 2020	61	775
<p>Chief Derickson March 23 Community Address</p>	March 23, 2020	252	640
<p>Chief Derickson Community Address</p>	March 20, 2020	159	547
<p>WFN continues to operate its departments and provide services in a variety of ways, despite public programming cancellations and office closures to non-essential visitors.</p>	March 19, 2020	61	516

Non-essential staff and those with childcare issues or compromised immune systems, needing to stay home, will continue to receive regular pay through the WFN Government. For up to date information on facilities and services, visit the WFN website. https://www.wfn.ca/news/facilitiesupdate.htm?CategoryID=47070&Include=2&SortType=2&SortDirection=2&Referer=/news.htm			
Day 2 - Community Address video from Chief Derickson regarding COVID-19 and the closure of public facilities. https://www.youtube.com/watch?v=aH4GwN3IJGk...	March 18, 2020	76	420
WFN is using an abundance of caution regarding COVID-19 and has cancelled the upcoming Advisory Annual General Meeting scheduled for April 8, 2020. https://www.wfn.ca/news/advisoryagm.htm?CategoryID=47070...&	March 16, 2020	24	436
COVID 2019 updates to Members and Residents are available on the WFN website. https://www.wfn.ca/news/covid19.htm?CategoryID=47070...	March 13, 2020	173	762
For more information on COVID-19 and how it can spread, visit the WFN website. https://www.wfn.ca/news/covid19.htm?CategoryID=47070...	March 9, 2020	15	328

Video	Date	Views
Chief Derickson COVID-19 Community Update	March 16, 2020	622
Chief Derickson COVID-19 Community Update	March 17, 2020	357
Chief Derickson COVID-19 Community Update	March 18, 2020	696
Pat Fosbery – CAO COVID-19 Update	March 19, 2020	202
Chief Derickson COVID-19 Community Update	March 20, 2020	321

Chief Derickson COVID-19 Community Update	March 20, 2020	259
Chief Derickson COVID-19 Community Update	March 23, 2020	389
Chief Derickson COVID-19 Community Update	March 25, 2020	200
Pat Fosbery and Maria Reed WFN COVID-19 Update	March 26, 2020	142
Director of Finance COVID-19 Update	March 27, 2020	108
Chief Derickson COVID-19 Community Update	March 27, 2020	189
Chief Derickson COVID-19 Community Update	April 1, 2020	111
Chief Derickson COVID-19 Community Update	April 2, 2020	142
Chief Derickson COVID-19 Community Update	April 10, 2020	186
Chief Derickson COVID-19 Community Update	April 28, 2020	198
Chief Derickson COVID-19 Community Update	May 5, 2020	90
Chief Derickson COVID-19 Community Update	May 11, 2020	373
WFN Community Services COVID-19 Testing	August 25, 2020	50
November COVID-19 Update	November 20, 2020	218
December 18 COVID-19 Update	December 18, 2020	180
December 19 COVID-19 Update	December 19, 2020	157
December 21 COVID-19 Update	December 21, 2020	87
December 22 COVID-19 Update	December 22, 2020	57
December 23 COVID-19 Update	December 23, 2020	70
January 28 COVID-19 Update	January 28, 2021	128
January 29 COVID-19 Update	January 29, 2021	387
February 3 COVID-19 Update	February 3, 2021	193