

Getting Started with Zoom

The easiest way to make sure that you are all set for the workshop is to try out Zoom's test 'meeting' here: <https://zoom.us/test>. If your audio and video work on this test, you will be fine when you join our workshop.

We also recommend [downloading Zoom](#) to your desktop.

Where do I download the latest version of Zoom?

You can download the latest version of Zoom from the Zoom [Download Center](#). [Learn more about downloading Zoom.](#)

How do I use Zoom on my PC or Mac?

After downloading Zoom, [learn how to use the Zoom Desktop Client](#).

Do you need an account to use Zoom?

A Zoom account is not required if you are strictly joining Zoom Meetings as a participant. If someone invites you to their meeting, you can join as a participant without creating an account.

Joining a Meeting

How do I join a Zoom meeting?

You can join a meeting by clicking the meeting link or going to join.zoom.us and entering in the meeting ID. [Learn more about joining a meeting.](#)

How do I join computer/device audio?

On most devices, you can join computer/device audio by clicking Join Audio, Join with Computer Audio, or Audio to access the audio settings. [Learn more about connecting your audio.](#)

Can I Use Bluetooth Headset?

Yes, as long as the Bluetooth device is compatible with the computer or mobile device that you are using.

Do I have to have a webcam to join on Zoom?

While you are not required to have a webcam to join a Zoom Meeting or Webinar, you will not be able to transmit video of yourself. You will continue to be able to listen and speak during the meeting, share your screen, and view the webcam video of other participants.

Troubleshooting

My video/camera isn't working.

[Read tips on troubleshooting a camera that won't start or show video.](#)

There is echo in my meeting.

Echo can be caused by many things, such as a participant connected to the meeting audio on multiple devices or two participants joined in from the same local. [Learn about common causes of audio echo.](#)

Audio is not working on my mobile device.

[Read tips on troubleshooting audio that isn't working on your iOS or Android device.](#)

Audio isn't working on my laptop. What should I do?

You can dial in from your phone. +1 647 558 0588 Canada

How do I sign up for Zoom?

You can sign up for a free Zoom account at zoom.us/signup, but you don't have to sign up to join our meeting.